

ALBIONE

IN CASE OF RETURN, PLEASE FILL
OUT THIS FORM

ORDER NUMBER:

TICK THE REASON FOR RETURN:

- Incorrect size; too big/too small
- Uncomfortable
- Looks different from the picture
- Damaged
- Other (describe)

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IN ORDER TO RECEIVE A REFUND, PLEASE FILL OUT YOUR IBAN ACCOUNT NUMBER

IBAN NUMBER

SWIFT (BIC code)

IN CASE OF RETURN DO NOT REMOVE ANY SECURITY SEAL

ITEM(S) MUST BE RETURNED WITHIN 14 DAYS FROM THE DELIVERY DATE
CONTACT shop@albione.eu IF YOU HAVE ANY QUESTIONS
RETURNED ITEM(S) MUST NOT BEEN WORN, WASHED OR ALTERED FOR ANY REASON.
ITEM MUST BE RETURNED IN THE SAME CONDITION AND IN THE SAME BOX AS WHEN
DELIVERED, ANY SECURITY SEAL MUST BE KEPT INTACT.
FOR FURTHER INFORMATION, PLEASE VISIT OUR WEBSITE: www.albione.eu

TERMS OF RETURN

1. The customer has the right to withdraw from the purchase/sale contract without giving reasons within 14 days by submitting a relevant statement in writing.
2. Unworn and unaltered attire are eligible for return within 14 days of delivery.
3. The returned products cannot be damaged in any way by the buyer.
4. All the accessories (if included) must also be returned in the original packaging together with a document of purchase (VAT invoice xerox or other document of purchase), and legibly filled return form.
5. Returns should be made by ordering a DHL courier.
Go to <https://www.dhl.com/> and complete the return order form by following the instructions on the page. In the place I HAVE A RETURN SHIPMENT NUMBER, enter the number of the parcel from the shipping list. There is no personal return option.
6. Shipments sent COD will not be picked up.
7. The refund for the purchased product is made to the indicated bank account after checking the condition of the goods and the set of accessories and documents provided, no later than within 14 days of receiving the return shipment.
8. The Customer is responsible for reducing the value of the item as a result of using it in a way that goes beyond what is necessary to establish the nature, characteristics and functioning of the item.
9. If the above conditions are not met, the buyer loses the right to withdraw from the purchase contract. Then it will be notified by e-mail about refusal to accept the return.
10. Filling the above form with customer data is tantamount to consent to their storage and processing for purposes related to the implementation of the return, exchange or warranty by the seller. Personal data is stored in accordance with the Act of 29.08.1997 on the protection of personal data.
11. In matters not covered by the above document, the relevant provisions of the Civil Code and the Act of 30 May 2014 on consumer rights (Journal of Laws of 2014, item 827) shall apply.
13. The Customer declares that he has read the above conditions and fully accepts them and that all data provided in the form is correct and true.

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SIGNATURE