

- the claimant may submit a statement for price reduction or withdrawal from the agreement, unless the Seller replaces the defective Goods with ones free from defects or if defects are removed promptly and without undue inconvenience for the Customer. This limitation does not apply if the item has already been replaced or repaired by the Seller or the Seller has failed to meet the obligation to replace the item with a defect-free one or to remove the defect (in accordance with the provision of art. 560 § 1 of the Civil Code),

- the reduced price should be in such a proportion to the price resulting from the agreement as the value of the item with the defect remains to the value of the item without the defect (in accordance with the provision of art. 560 § 3 of the Civil Code),

**the claimant may demand, instead of the defect removal proposed by the Seller, a replacement of the item with a defect-free one or instead of replacement of the item, a removal of the defect, unless bringing the item into conformity with the agreement in the manner chosen by the customer is impossible or would require excessive costs in comparison with the method proposed by the Seller (in accordance with the provision of art. 560 § 2 of the Civil Code). The Seller may refuse to satisfy the claim if bringing the defective item into conformity with the agreement in the manner chosen by the claimant is impossible or in comparison with the other possible way of bringing it into conformity with the agreement it would require excessive costs (in accordance with the provision of art. 561 § 3 of the Civil Code).